

The following charges were effective 1 April 2012 to 31 March 2013.

All charges exclude GST unless otherwise stated.

A: Standard line charges (Under 100 kva of capacity, or above 100 kva but not metered half hourly)

Variable Charge

Load kW per month

Transmission Point	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	16.42	14.77	14.67	7347
National Park	17.05	15.35	15.17	807
Ohakune	13.44	12.10	11.95	1647
Ongarue	17.21	15.49	15.30	4153
Tokaanu	15.65	14.08	13.91	3739
Whakamaru	21.95	19.76	19.62	2158

Transmission Load kW per month

Transmission Point	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	6.13	5.52	4.87	7347
National Park	9.33	8.40	7.25	807
Ohakune	6.29	5.66	4.89	1647
Ongarue	6.97	6.27	5.89	4153
Tokaanu	5.03	4.53	5.34	3739
Whakamaru	1.65	1.49	1.49	2158

Fixed Charge

There are two pricing zones for each region:

High density	≥50 kVA / km
Low density	<50 kVA / km

High Density includes areas within the town boundaries of Otorohanga, Te Kuiti, Taumarunui, Ohakune, Turangi, nearby rural areas, and associated dairy farming areas.

There are also two levels of voltage supply:

- High voltage (11kv). High voltage applies when the customer owns the low voltage line and is charged a separate transformer charge.
- Low voltage (400v). Low voltage is charged in High Density and Low Density areas where customers take supply from our low voltage system.

Capacity charge per kVA of contracted capacity per month.

Domestic customers have a minimum of 5 kVA of capacity.

Network kVA per month

Low Voltage Supply High Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	3.70	3.33	3.25	3456
National Park	4.45	4.00	3.89	373
Ohakune	3.72	3.35	3.25	1486
Ongarue	3.72	3.35	3.25	2094
Tokaanu	3.72	3.35	3.25	3597
Whakamaru	3.70	3.33	3.25	596

Low Voltage Supply Low Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	/TD>
Hangatiki	7.12	6.41	6.26	1527
National Park	6.60	5.94	5.77	247
Ohakune	5.51	4.96	4.82	11
Ongarue	7.16	6.44	6.26	941
Tokaanu	7.16	6.44	6.26	42
Whakamaru	6.57	5.91	5.77	607

High Voltage Supply High Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
>	\$	\$	\$	

Hangatiki	1.73	1.56	1.52	969
National Park	2.09	1.88	1.83	50
Ohakune	1.74	1.57	1.52	148
Ongarue	1.74	1.57	1.52	334
Tokaanu	1.74	1.57	1.52	91
Whakamaru	1.73	1.56	1.52	61

High Voltage Supply Low Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	3.38	3.04	2.97	1371
National Park	3.13	2.82	2.74	139
Ohakune	2.62	2.35	2.29	4
Ongarue	3.40	3.06	2.97	724
Tokaanu	3.40	3.06	2.97	50
Whakamaru	3.12	2.80	2.74	891

B: Low User Line Charges

Applicable only to primary places of residence outside of exempt areas with a kw load of less than 2.2kW

The Lines Company has an exemption from the Ministry of Energy for the above. To view the notice of exemption Low Fixed Charge Option for Domestic Consumers Regulations 2005 and map outlining the exemption areas. [Click here](#)

Variable Charge

Load kW per month

Low Voltage Supply High Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	22.98	20.68	20.54	1648
National Park	25.30	22.77	22.50	64
Ohakune	20.04	18.04	17.82	224
Ongarue	23.80	21.42	21.17	999
Tokaanu	22.25	20.02	19.78	888
Whakamaru	28.52	25.67	25.49	271

Low Voltage Supply Low Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	30.63	27.56	27.37	2
National Park	30.11	27.10	26.78	5
Ohakune	24.04	21.63	21.38	3
Ongarue	31.49	28.34	28.00	5
Tokaanu	29.93	26.94	26.61	4
Whakamaru	34.95	31.45	31.23	2

High Voltage Supply High Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	18.59	16.73	16.61	183
National Park	20.02	18.02	17.80	15
Ohakune	15.63	14.06	13.90	33
Ongarue	19.39	17.45	17.24	100
Tokaanu	17.83	16.05	15.86	13
Whakamaru	24.13	21.72	21.56	13

High Voltage Supply Low Density	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	22.28	20.05	19.91	10
National Park	22.36	20.12	19.88	3
Ohakune	17.59	15.83	15.64	4
Ongarue	23.10	20.79	20.54	7
Tokaanu	21.54	19.38	19.15	3
Whakamaru	27.23	24.51	24.34	4

Transmission Load kW per month

Transmission Point	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	6.13	5.52	4.87	7347
National Park	9.33	8.40	7.25	807
Ohakune	6.29	5.66	4.89	1647
Ongarue	6.97	6.27	5.89	4153
Tokaanu	5.03	4.53	5.34	3739
Whakamaru	1.65	1.49	1.49	2158

Fixed Charge

Fixed charge per month

Low User	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Low user fixed charge	3.78	3.40	3.32	4484

C: Line charges for all customers that are half hour metered and 100 kva of capacity or above.

Transmission

A Connection charge and demand charge per kW per annum.

	Transmission Point	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
		\$	\$	\$	
Connection charge	Hangatiki	18.58	16.72	15.89	19
	National Park	42.17	37.95	36.71	2
	Ohakune	11.90	10.71	10.91	2
	Ongarue	25.06	22.55	21.00	2
	Tokaanu	7.94	7.15	24.39	6
	Whakamaru	0.00	0.00	0.00	1
Plus individual peak demand					
	Hangatiki	58.08	52.27	44.60	20
	National Park	67.95	61.16	51.64	2
	Ohakune	45.37	40.83	47.24	6
	Ongarue	65.29	58.76	54.64	1
	Tokaanu	43.91	39.52	40.05	1
	Whakamaru	20.10	18.09	19.27	1
Or demand coincidental with 100 highest Transpower peaks					
		103.32	92.99	78.09	4

Network charge

Based on contracted capacity (KVA) per annum

Transmission Point	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Hangatiki	100.97	90.87	88.66	20
National Park	147.19	132.47	129.24	2
Ohakune	110.59	99.53	97.10	6
Ongarue	114.48	103.03	100.52	1
Tokaanu	110.59	99.53	97.10	1
Whakamaru	191.12	172.01	167.81	1
33 kV	61.27	55.15	53.80	1
Stepped	75.73	68.15	66.49	1
Low voltage	106.55	95.89	93.56	1

Billing Charge

A billing charge of \$136.54 (after discount \$122.89) per month for each customer with half hour data. (33 customers)

D: Asset Charges

Dedicated transformers

\$ per month

kVA Capacity	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
5	22.98	20.68	20.18	3050
10	38.13	34.32	33.48	918
15	52.23	47.01	45.86	1651
30	69.18	62.26	60.74	212
50	76.66	68.99	67.31	183
75	93.52	84.17	82.12	79
100	104.53	94.08	91.78	41
200	180.15	162.14	158.18	28
300	217.42	195.68	190.91	18
500	254.57	229.11	223.52	18
750	305.59	275.03	268.33	5
1000	344.53	310.08	302.52	2
1250	364.01	327.61	319.62	1
1500	409.80	368.82	359.82	3

Dedicated Lines

\$ per metre per month

Line Type	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
				8
11kV 3 Phase Overhead (>50mm < 150mm)	0.55	0.50	0.49	
11 kV 3 Phase Overhead (< 50mm)	0.47	0.42	0.41	
11kV Single Phase	0.40	0.36	0.35	
11kV Single Phase SWER	0.35	0.31	0.31	
400v 4 Wire System	0.65	0.58	0.57	
400v 2 & 3 Wire System	0.53	0.48	0.47	
400v Underbuilt 4 Wire	0.34	0.30	0.30	
400v Underbuilt 2 & 3 Wire	0.31	0.28	0.27	
11kV Cables (>50mm <240mm)	1.46	1.31	1.28	
11kV Cables (<50mm)	1.20	1.08	1.05	
400v 3 & 4 Wire Heavy (>240mm)	1.12	1.01	0.98	
400v 3 & 4 Wire Medium (< 240mm)	0.94	0.85	0.83	
400v 2 & 3 Wire Light	0.55	0.50	0.49	

Other Assets

Individual charges have also been negotiated with the following to reflect dedicated asset provision

Bluescope Mining Ltd

Mc Donald's Lime Ltd

Ruapehu Alpine Lifts Ltd

Winstones Ltd

Department of Corrections

E: Metering and Control

\$ per month

	1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
	\$	\$	\$	
Control fee	1.58	1.42	1.39	17709
Single phase meter fee	4.93	4.44	4.33	20738
Three phase meter fee	7.62	6.85	6.69	3241
Current transformer 400v	21.00	18.90	18.44	229
Builders temporary supply				
High density (urban)	131.29		128.09	
Low density (rural)	178.56		174.20	

F: Generation

Connection (closed)

	33kV Injection		
	1 April 2012	After Prompt Payment Discount	Previous (after PPD)
	\$	\$	\$
\$ per kVA contracted capacity	20.43	18.39	17.94
Customers	3		

	11kV Injection		
	1 April 2012	After Prompt Payment Discount	Previous (after PPD)
	\$	\$	\$
\$ per kVA contracted capacity	30.43	27.39	26.72
Customers	3		

A dedicated asset fee is paid where the system has had to be enhanced in order to accept the generators injection.

Generation Common Cost charge per annum per kVA

1 April 2012	After Prompt Payment Discount	Previous (after PPD)	Customers
\$	\$	\$	
3.74	3.37	3.28	7

G: Streetlights

Customers (6)

The charges for streetlights comprise:

- 1. For those on a dedicated streetlight circuit;
 - (a). An asset charge based on the value of the streetlight circuit as per the dedicated line charge , plus
 - (b). The charges applicable to half hour customers
- 2. For other lights, the charges applicable to non half hour customers
- 3. For streetlights mounted on power poles forming part of The Lines Company network, an additional charge of \$4.37 (after discount \$3.93 - existing \$3.84) per month per pole.
- 4. The standard load shifting, metering and control charges where those services are supplied.

H: A load shifting charge of \$2.50 per plant operation. (Unchanged)

I: De-energisation and Re-energisation schedule of charges

Energising and De-energising units rates - travel and cost incurred
Effective from 1 April 2012

	Urban A	Rural B	Remote C	Special D
	Inside 50 KPH zone of Te Kuiti, Taumarunui, Turangi, Ohakune, Otorohanga	Up to 25 Kms from Te Kuiti, Taumarunui, Turangi & Ohakune depots	Over 25 kms, includes from Te Kuiti, Taumarunui, Turangi & Ohakune depots	DOOR KNOCK REQUEST
1 Early - Next Day:				
De-energisation/ Re-energisation requested by 2:00pm and executed next working day by 4:30pm	\$45.00	\$56.25	\$168.75	\$60.00 per request **
2 Late - Next Day:				
De-energisation/ Re-energisation requested after 2:00pm executed next working day by 4:30pm	\$50.63	\$61.88	\$196.88	** Additional charge if no contact is made by customer prior to 2 working days before De-energisation. Further charges of \$15 per 10 minute blocks apply if staff member is onsite and required to wait whilst customer contacts The Lines Company or Energy Retailer for extension of payment.

3 Same day:				
De-energisation/ Re-energisation requested for same working day before 3:00pm and executed that day	\$67.50	\$78.75	\$253.13	
4 After hours:				
Re-energisation from 3:00pm onwards on any given weekday, weekend or public holiday before 10pm	\$112.50	\$168.75	\$337.50	
5 After hours:				
Re-energisation after 10pm on any given day including public holidays	\$225.00	\$281.25	\$506.25	
7A Cancellation Fee:				
Applies if request is not cancelled by 4pm- Full charge for any cancellation after 4pm the day before	\$35.00	\$46.25	\$158.75	

All service fees relating to re-energisation and de-energisation exclude GST and are subject to change without further notice. Prompt payment discount is not applicable. The Lines Company may request a bond to be paid. Your bond will be equivalent to 2 months of line charges. Please refer to The Lines Company Ltd. Terms and Conditions, obtainable by calling 0800 367 546 or alternatively visiting our website:

http://www.thelinescompany.co.nz/Terms_conditions-2009.pdf

IT IS IN YOUR BEST INTEREST TO ENSURE THAT THE LINES COMPANY HAS CURRENT CONTACT INFORMATION TO AVOID HIGHER CHARGES FOR DE-ENERGISATIONS

J: Service Charges.

We have previously provided the following services for free. This however is not fair on customers who do not require these services

Service	Charge
Account reconciliation	\$ 75* per hour
Providing duplicate statements	\$5 per statement
Cheque refund requests for over-paid accounts	One free refund a year, with a \$20 refund charge for additional refunds
Manual Processing of single payments made for multiple accounts*	\$60** an hour
Manual processing of payments without customer number	\$60** an hour
Action taken to identify dishonoured payments and refer to Credit Control	\$10

*Principally applies to business and farming customers who have elected not to have multiple accounts under one Master Consumer Number. Applied in 10 minute intervals

** Applied in 10 minute intervals

Reasonable action will be taken to help customers who repeatedly need the above services to change their practices so this is no longer the case.