

# TLC Discount for WESCT Customers

The Lines Company Discount for WESCT Customers  
RY2025





# The Lines Company Discount for WESCT Beneficiaries – \$5.98m



**keeping you  
connected**



## The Lines Company Discount for WESCT Beneficiaries

The Lines Company (TLC) operates and maintains the power lines network in the King Country. It is our job to keep the network safe and your lights on.

TLC is proudly 100% owned by the Waitomo Energy Services Customer Trust (WESCT).

**Forecasted discount (\$5.98m incl. GST) will be paid:**

- **December 2024**
- **May 2025**

## The amount of your TLC Discount depends on your TLC charges and the amount of electricity you use

The TLC Discount is based on the pricing plan you are on and your charges we bill your electricity retailer\* between:

- 1 April 2024 and 31 October 2024;
- 1 November 2024 and 31 March 2025.

Your TLC Discount may be different from your friends and neighbours – mainly because of different electricity usage and the TLC pricing plan that you are on.

### Eligibility

Your installation control point (ICP) must be connected to The Lines Company network within the boundary of the WESCT district during the year 1 April 2024 to 31 March 2025.

## The Lines Company Limited (TLC) Discount RY2025 Rules

TLC is forecasting a discount of **\$5,200,000 plus GST (i.e. \$5.98 million)**, on TLC's distribution prices for RY2025.

The discount will be paid to your electricity retailer, and they will apply it to your bill (\*for Customers directly billed by TLC, we will apply the discount to your TLC account).

*The TLC Discount forms part of the prices we bill you, and the discounted prices are on TLC's pricing schedules.*

### The discount is based on the following:

1. You are a Customer who:
  - a. is **connected** to The Lines Company Network; and,
  - b. is **paying for services** delivered by The Lines Company; and,
  - c. has an **electrical installation falling within the WESCT district** (the authorised area over which the previous Waitomo Electric Power Board supplied electricity as at 31 March 1993 – refer to Appendix B).
2. The maximum discount available to any one Customer for the regulatory year is capped at 5% of the total forecast TLC Discount for WESCT Customers i.e. for RY2025, that is \$260,000 plus GST.
3. The discount is applied to customers who are connected to the network and is based on:
  - a. **December 2024:** Total TLC distribution charges from 1 April 2024 to 31 October 2024 (see Appendix A);
  - b. **May 2025:** Total TLC distribution charges from 1 November 2024 to 31 March 2025 (see Appendix A).
4. The discount applied will be the discounted prices from TLC's pricing schedules plus GST – please refer to your tax advisor for the appropriate tax and GST treatment for you.

Customers are encouraged to contact our Customer and Community Engagement team at **0800 367 546** or email [info@thelines.co.nz](mailto:info@thelines.co.nz) if you have an enquiry regarding your TLC Discount.

## Appendix A

### Allocation of the TLC Discount for WESCT Customers

- TLC provides a discount because your electricity retailer has no obligation to pass on lower prices – but does have an obligation to pass on the TLC Discount for WESCT Customers.
- Applicable TLC prices are the distribution prices charged by TLC (excluding transmission and pass-through prices).
- The discount will be allocated based on distribution prices for the period from 1 April 2024 to 31 October 2024 (December 2024 discount payment).
- The discount will be allocated based on distribution prices for the period from 1 November 2024 to 31 March 2025 (May 2025 discount payment).
- The TLC Discount is not offered for any other regulated prices that TLC have e.g. fees for new connections, fees for solar connections, etc.
- The discount will include estimated and actual kWh consumption, as billed by TLC to a customer's electricity retailer.
- TLC reserves the right to adjust any discount amount if a material matter arises e.g. a connection's estimated kWh consumption is materially incorrect, but we will explain why and how any adjustment occurs.
- You have the right to request what we have billed your electricity retailer.
- TLC will provide discount funds and customer details to respective electricity retailers using customer information (EIEP4 files) provided to TLC from retailers.
- For customers that TLC directly bill, the discount will be applied to their TLC account.
- TLC will complete one reconciliation process with retailers per discount distribution. Retailers will return any unapplied funds to TLC.
- TLC will not actively seek out customers where the application was unsuccessful, or customers have moved as we do not have the information required to do this.
- For customers not connected to the network at the time of distribution of the discount or who did not receive their discount from their retailer will need to contact TLC directly with regards to the discount and eligibility.
- TLC will retain any unapplied funds as a provision in our accounts for payment to eligible customers for one financial year after the discount year i.e. customers have one year to claim their discount after the applicable year-end if we are unable to get your discount to you through the process above.
- After one year, the funds will be returned to the pool for future TLC Discounts for WESCT Customers or other community initiatives for WESCT Customers.
- For the purposes of the above, if funds are returned to TLC by a retailer for the 1 November 2024 to 31 March 2025 discount payment, TLC will hold these funds for payment until 31 March 2026. If the respective customer does not contact us by 31 March 2026, the funds will be returned to the discount pool from 1 April 2026.

## Appendix B

### Extract from Waitomo Energy Services Customer Trust – WESCT – Deed 25 March 1993

**“Customer”** means any person, who at any appropriate date designated from time to time by the Trustees:

is named in the records of the Company as a person who owns or uses an electrical installation within the District (as defined below) which is connected to the Company's distribution network and who is liable (whether alone or jointly with any other person) in terms of and under contract to the Company for the payment of any amount to the Company for the supply by the Company of electricity or line services to that person.

Unless any such person who qualified as a customer in accordance with this definition advises the Company or the Trustees irrevocably in writing that he, she or it does not wish to be a customer for the purposes of this deed.

**“District”** means the area over which the Board was authorised as at 31 March 1993 to supply electricity pursuant to the license granted to the Board under Section 20 of the Electricity Act 1968. Refer NZ Gazette Notice 6 May 1976 No. 49 page 1018 and any amendments thereto.

**“Company”** means or includes Waitomo Energy Services Limited and any successor company.

More information is available here: <https://www.wesct.org.nz/>. The map on page 3 shows Customers of WESCT.

