



Electrical Disconnection and Reconnection schedule of charges

Electrically disconnecting and reconnecting unit rates – travel and cost incurred

Effective from 1 April 2016 (excl. GST)

The Lines Company has depots at the following towns; Te Kūiti, Taumarunui, Tūrangi & Ohakune. The following measurements are from these depots. Ōtorohanga is included in Urban A	Urban A Inside 50 km/h zone	Urban B Up to 25 kms from depot	Remote C Over 25 kms from depot	Special D DOOR KNOCK REQUEST
	\$	\$	\$	\$/request
1 Early – Next day Job request by 2:00 pm and executed next working day by 4:30 pm	\$46.58	\$58.22	\$174.66	\$60.00**
2 Late – Next day Job request after 2:00 pm executed next working day by 4:30 pm	\$52.40	\$64.05	\$203.77	
3 Same day Job request for same working day before 3:00 pm and executed that day	\$69.86	\$81.51	\$261.99	
4 After hours Reconnection request only. From 3:00 pm onwards on any given weekday, weekend or public holiday before 10:00 pm	\$116.44	\$174.66	\$349.31	
5 After hours Reconnection request only. From After 10:00 pm on any given day including public holidays	\$232.88	\$291.09	\$523.97	
6 Cancellation Applies if request 1 (a, b, c) is cancelled between 2:00 - 4:00pm on day prior to scheduled action. If cancellation after 4:00pm then full charge applies	\$36.23	\$47.87	\$164.31	

** Additional charge if no contact is made by customer prior to 2 working days before de-energisation. Further charges of \$15 per 10-minute blocks apply if staff member is onsite and required to wait whilst customer contacts The Lines Company or Energy Retailer for extension of payment.

All service fees for the above exclude GST and are subject to change without further notice. The Lines Company may request a bond to be paid. Prompt payment discount is not applicable. Please refer to The Lines Company Ltd Terms of Service by visiting our website: thelinescompany.co.nz