We're helping you adjust



About the new pricing transition discount

We want to give you time to understand the new pricing. So for the first 12 months (until 30 September 2019) we're offering a transition discount. If you qualify you will automatically receive a credit on your bill in January, April, July and October 2019.

If you're interested in understanding how we calculate the discount follow the steps on the following page to calculate your discount.

You'll find more information about the discount on our website, including detailed information and the rules that apply.

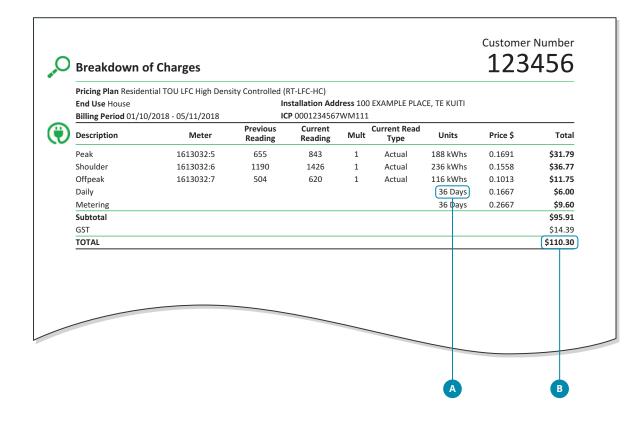
What you'll need

- The amount you paid each month before our new pricing was introduced on 1 October 2018 (a bill from August or September 2018).
- Your bills for the assessment period, specifically the Daily Units value (A) and the GST inclusive total (B) as indicated in the sample bill below.

Assessment periods:

Period 1: October – December 2018 Period 2: October 2018 – March 2019 Period 3: October 2018 – June 2019 Period 4: October 2018 – September 2019

 A calculator (if you fill out this form onscreen using Adobe Acrobat, some fields will be calculated automatically)



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Work out your new pricing transition discount

Your Demand and new pricing bills are compared including GST and are after prompt payment discount. All figures are rounded to 2 decimal points at each step. Please note, if you have more than one ICP on your bill, you need to follow these steps individually for each ICP. If you're unsure about anything, give us a call.

Work out your previous annual charge
 Enter your monthly charge under the previous
 (Demand) pricing after prompt payment discount

Multiply 12 by 12 months to get your previous annual charge example: \$62.96 × 12 = \$755.52

example: \$62.96

1B

1A

2. Find your capped amount

Add 20% to your previous annual charge to find the annual capped amount under our new pricing example: \$755.52 + \$151.10 (20%) = \$906.62

Divide 29 by 365 (days in the year) to find your daily capped amount example: \$906.62 ÷ 365 = \$2.48

2B

3. Work out the number of billed days in the most recent assessment period Add up the total number of days (a) on your new bills dated for each assessment period example (2 bills): 30 + 36 = 66 days

4. Find your capped total for the applicable assessment periodMultiply daily cap a by billed days 3

example: \$2.48 × 66 days = \$163.68

3

4

5. Find the New Pricing Transition Discount credits you have received to date

Add up the totals of any New Pricing Transition Discount credits listed on your 2019 bills.

example (2 bills): \$3.24 + \$4.30 = \$7.54



6. Find the billed total for the applicable assessment period

Add up the totals of all bills for the applicable assessment period example (2 bills): \$89.44 + \$110.30 = \$199.74

Subtract 10% prompt payment discount from total 🚳

example: \$199.74 - \$19.97 (10%) = \$179.77

6A



Will I get a credit?

Subtract capped total 4 and discount credits 5 from billed total 60 to get your credit amount. If this is zero or less than zero you do not qualify and no discount will apply

example: \$179.77 - \$163.68 - \$7.54 = \$8.55 discount

This worksheet is a guide only. The Lines Company will calculate any discount based on the discount rules. Please refer to the discount rules for more information.

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